

**Virginia Oral Health Coalition
Virginia Department of Health
Early Dental Home Workgroup Meeting
Tuesday, June 13, 2017**

In attendance: Tonya Adiches, VDH; Lisa Bilik, DMAS; Heather Board, VDH; Todd Clark, DMAS; Julie Duregger, Smart Beginnings; Kristen Gilliam, DentaQuest; Kathy Gillikin, DSS; Shahid Hafidh, VDH; Bridget Hengle, DentaQuest; Sharon Logue, VDH; Mylinda Moore, CHIP of Virginia; Shillpa Naavaal, VCU School of Dentistry; Susan Pharr, VDH, Retired; Patricia Purcell, Family Lifeline; Trinetta Randolph, Virginia Community Healthcare Association; Richard Schultz, Smart Beginnings RVA; Myra Shook, DMAS; Jackie Wake, DentaQuest; JoAnn Wells, VDH; Tiffany Wright, VDH

VOHC staff: Kim Elder, Lauren Gray, Sarah Holland, Ben Schenck

Welcome and Introductions

Presentations:

Shillpa Naavaal, Assistant Professor, VCU, SOD

VCU Health Systems - Two projects through PIOHQI carryover funds

- Cerner intake update with dental referral
 - Cerner electronic intake system had oral health questions in past, but they have been deleted
 - Paper pilot asked oral health questions at intake for OB patients (Fall 2016)
 - Current PIOHQI project aims
 - to follow up on paper pilot and add oral health questions back in Cerner intake
 - and add referrals to dental providers
 - for all patients at VCU Centering Pregnancy (not just Medicaid enrollees)
- Data evaluation of policy change (March 2015) that added a Medicaid dental benefit for pregnant women
 - PRAMS (Pregnancy Risk Assessment Monitoring System) data
 - 2014 data – shows utilization of dental benefits before policy change
 - 23% utilization rate before policy change in March 2015
 - DMAS (Department of Medical Assistance Services) data
 - Monitor utilization rate after policy change

Shahid Hafidh, Program Evaluation Manager, VDH

- WIC Pregnant Women Basic Screening Survey
- Presentation slides are posted on Coalition Early Dental Home Workgroup page

Partner Updates:

Heather Board, VDH

- Thanked partners for their collaboration on PIOHQI grant

Sharon Logue, VDH

- Supervises remote dental hygienists
 - In the field - at schools, WIC, etc.
 - Push to increase remote dental hygienist to work with Head Start -education and fluoride varnish application
 - 9 teams (each consisting of a dental hygienist and an assistant) across the state
 - These teams were the principal examiners for the WIC clinic survey for pregnant women
 - When school is not in session, the hygienists
 - Focus more on education
 - Increase hours at local health departments
 - Work with summer youth programs and private day cares

Tiffany Wright, VDH

- BSB (Bright Smiles for Babies) medical provider training
 - Promote dental services for pregnant women
 - Overall well received
 - Most trainings in pediatric offices on best practices and benefits
- BSS Head Start Survey (mainly Head Start – some Early Head Start)
 - Started last week
 - Targeting 53 sites
 - Target population is over 2,000

Rich Schultz, Smart Beginnings RVA

- Smart Beginnings RVA – [2017-2020 Regional Plan for School Readiness](#)
- School Readiness – 9 jurisdictions, 110 partners (schools, private providers, etc.)
- 4 Goals
 - Greater awareness and enrollment
 - Collaborative and intentional pathways
 - Policy alignment and public will
 - Organizational and professional capacity
 - Home visiting is a huge priority
- Ready Families work group
 - Broad health focus
 - Most likely place for oral health
 - In the process of launching the plan – seeking participation in 100% of jurisdictions and reorganizing network – Richmond Promise Neighborhood, SCAN, Family Lifeline, etc.
- Planning stage is over. Time now for the work to begin.

Julie Duregger, Smart Beginnings Virginia Peninsula

- Smart Beginnings Virginia Peninsula received funding from DentaQuest to elevate oral health in their work
- After planning and small groups focus is on:
 - Schools
 - Public engagement – school nights, parent teacher nights and monthly classroom oral health lessons for children

- Oral Health awareness with providers and home visitors
 - Training, best practices
- In service for school nurses in Newport News and Hampton schools
 - Starting small in these 2 areas
 - Eventually would like a staff person to be a liaison to more schools
- School based programs already exist
 - Goal is to increase utilization of these programs and for sustainability

Myllinda Moore, CHIP of Virginia

- CHIP of Virginia - State office network of home visiting providers
- CHIP uses nurses and parent educators
 - Prenatal women and children up to age 6 or 7 (depending on program)
 - BSB Nurses are doing oral assessment and applying fluoride varnish for children under 3
 - Could do a better job. For ex. Asking pregnant women if they are using the Medicaid dental benefit
 - CHIP has films on oral health education and Myllinda will share with the group.

Pat Purcell, Family Lifeline

- Family Lifeline's home visiting programs are teaching about oral health, specifically stressing the importance of establishing a dental home and early oral health care – BUT oral health is just one of many parts.
- Footprint – Richmond, Petersburg, Dinwiddie, Hanover and Henrico
- Three models – CHIP, Parents as Teachers, Healthy Families
 - CHIP
 - Nurses
 - Oral health is a big component – incl fluoride varnish application
 - Primary focus is pregnant women
 - Prefer to see them in early pregnancy then follow the children through kindergarten
 - Focus on getting the children ready to start school
- Capacity is 500 families –
 - 30% immigrant – primarily Spanish speaking
 - Many referrals come from health dept, WIC – best referrals are word of mouth
 - Access to care is challenging for children not born in this country
 - Many undocumented families are backing out. Seen a big shift in the last year
 - Struggle to engage families in early childhood home visiting
 - Challenge – How to be in the community in a trusting way
- A main barrier is providers telling parents their child is too young for dental care
- Partners
 - VCU - Through MIECHV, they received a grant to embed a home visiting team in VCU pediatric practice
 - Good relationship with Crossover
 - And Pat recently discovered West End Midwifery, a newly formed practice that provides care to many undocumented women.

Discussion:

Transportation as a barrier to accessing oral health care

- Jackie Wake – Transportation was identified as an issue
 - DMAS transportation specialist at meeting and no one spoke up
- Pat Purcell
 - If you are relying on Medicaid for transportation to dental appts.
 - Other children cannot go. Huge barrier
- Todd Clark
 - Limit is the person going to visit and one other person

Bridget Hengle, DentaQuest

- DentaQuest Provider Trainings are scheduled for July
- Bridget requested lists of attendees from PIOHQI trainings. Kim will forward to Bridget.

Trinette Randolph, Virginia Community Health Association

- Virginia Community Health Association has been working with Capital Area Health Network to support their medical dental integration efforts.
- Will partner with the Coalition to schedule a webinar to explain the work of the PIOHQI grant to VCHA members

Kristen Gilliam and Jackie Wake, DentaQuest

- DentaQuest just finished (in Feb) their campaign of pregnant women
 - Message about Smiles for Children, access to dental benefits and also gives opportunity to request an appointment
 - Preliminary results not too successful (Successful meaning the women were contacted and they went to the dentist)
 - Calls were made, but robo calls are not as successful as mailings
 - Challenges – Bad phone numbers, track phones, disconnected phones
 - maybe try calling at the beginning of the month when people are more apt to have money to pay phone bills
- Annual July robo call – Message is school is out – it's time to go to the dentist.
 - Will include info on pregnant women
- Tear off pads
 - Getting requests from new people for tear off pads
 - Partners are sharing pads and reaching new people
 - Also have fluoride varnish pads
 - “Your child received fluoride varnish today. Time to make an appointment with the dentist”
- Oral Health Kits
 - Containing: toothbrushes, educational materials and xylitol gum
 - Given to MCO's to distribute
- Smiles For Babies
 - Text for Babies – has messages regarding oral health in pregnancy and the age one dental visit
- SignUpNow Trainings through the Virginia Healthcare Foundation
 - Cover eligibility, how to sign people up and case studies

Lisa Bilik, DMAS

- DMAS website – Dental Services Page has been revamped
 - Has resources for providers, members
 - List of partners
- If we have oral health resources to share, Lisa can put on this website page
- Lisa's number 804.786.7956

Myra Shook, DMAS

- Worked hard to promote the Medicaid dental benefit for pregnant women
- Smiles For Children infographic in progress
 - Info on utilization rate, fluoride varnish, pregnant women and children in Medicaid
 - Myra will share once it is finished
- Last week attended the Medicaid Dental Symposium
 - To follow up the ADA Quality Improvement Alliance Rep emailed Myra requesting a summary sheet from Virginia to be included in best practices
 - Myra will keep us posted

Sarah Holland, Virginia Oral Health Coalition

- Advocacy work continues
 - Working on social media to share with orgs that are interested in advocacy
- Oral Health Trainings
 - Not getting the right people to attend trainings
 - Asked for ideas from the group
 - Will reschedule Abingdon training to avoid conflict with MOM
- Coalition Partner Survey
 - Will inform strategic planning
 - Asks questions on workshop involvement
- Summit – November 2, 2017
 - Please plan to attend and bring a new partner
 - Theme – Social Determinants of Health
 - Speaker – Mary Otto, former Washington Post reporter
- School Age Workgroup
 - Initially based on mandate of dental visit as part of kindergarten enrollment
 - Now broader focus
- Smiles For Life
 - Free online curriculum modules
 - Appropriate for providers and lay
 - New 45-minute module for home visitors and outreach professionals

Lauren Gray, Virginia Oral Health Coalition

- Regional buildout for report card
 - To get communities more involved and improve overall state grade (C+)
 - Two regional meetings so far NOVA and Richmond/Petersburg
 - Steering Committees
 - NOVA continues to meet
 - Break it down to subcommittees (adult and child)

- Head Start is involved with child subcommittee
- Hope for similar breakouts in other areas
 - Please let Lauren know of suggestions for good collaborative partners

Susan Pharr, VDH, Retired

- Announced new liaison for National Center on Early Childhood Health and Wellness, Diedre Kane
 - Lives in NOVA, but will try to make a future EDH meeting
 - Distributes educational resources

JoAnn Wells, VDH

- Healthy Start Home Visiting Annual Meeting – June 20th

Kathy Gillikin, DSS

- DSS Child care online course
 - 22,000 courses have been completed since August of 2016!
 - Only required once of each person
 - Currently working on an update module that will include oral health

Kim Elder, Virginia Oral Health Coalition

- Update on HRSA Workforce and HRSA PIOHQI ‘hybrid’ project
 - HRSA Workforce Learning Collaborative grant
 - 2 ‘original’ partners – New Horizons Healthcare and Piedmont Regional Dental Clinic
 - 2 additional partners funded with PIOHQI carryover money
 - The Daily Planet and Richmond City Health District
 - Referring OB patients from RCHD to TDP for dental care
 - Teams came up with system to schedule appointment
 - Referrals should start at end of the month

NEXT MEETING:

September 12, 2017 from 10:00 – 12:00
Virginia Oral Health Coalition Offices – Jefferson Meeting Room
4200 Innslake Drive
Glen Allen, Virginia 23060