

Greater Richmond and Petersburg Oral Health Alliance
Safety Net Workgroup
Monday, April 30, 2018, 1:00 pm – 2:30 pm
Coalition Offices, Glen Allen VA

Desired Outcomes

- Consensus on alignment with another safety net initiative led by Richmond City Health District, Henrico Health District, and Capital Regional Collaborative

Agenda

1:00 pm – 1:15 pm	Updates <ul style="list-style-type: none">• Legislative update• Community Partners in Oral Health survey initiative• Status of this workgroup’s survey
1:15 pm – 2:00 pm	Discussion: Opportunities to align with safety net initiative spearheaded by Richmond City Health District, Henrico Health District, and Capital Regional Collaborative
2:00 pm – 2:30 pm	Next Steps

Upcoming Meetings

Next workgroup meeting: TBD

Full alliance meeting:

Tuesday, May 22, 2018, 1:00 pm – 4:00 pm

The Cameron Foundation, 228 S Sycamore St, Petersburg, VA 23803

RSVP requested by Friday, May 18: <http://bit.ly/PetersburgMay22>

[Event flyer](#)

Participants

Tonya Adiches, Virginia Department of Health Dental Health Program

Deanna Krautner, Henrico Health District

Sarah Raskin, VCU Wilder School

Kerri Reed, CrossOver Healthcare Ministry

Ally Singer Wright, Virginia Health Care Foundation

Virginia Oral Health Coalition Staff:

Lauren Gray

Matt Jones
Sarah Stemrich

Proceedings

Community Partners in Oral Health (CPOH) Survey Initiative – Update

- Matt Jones provided an update from the CPOH meeting this morning
- The initiative was funded by Richmond Memorial Health Foundation, grantees include VaOHC, Community Health Solutions, and four safety net clinics (Capital Area Health Network, CrossOver, Daily Planet, Goochland Cares)
- Designed a dental provider survey and patient interviews to better understand why community members aren't utilizing safety net dental services
- Offering at \$20 Walmart gift card incentive
- Targeting 25 from each of the four clinics (100 total)
- Focused primarily on new patients and patients living in locations like the YWCA
- Timetable is to start the survey and interviews in the next couple of weeks, finish by end of summer.

Richmond and Henrico Health Districts Partnership with Capital Regional Collaborative

- Deanna Krautner, Population Health Manager at the Henrico Health District, shared an overview of the initiative she is working on, followed by a group discussion about if/how this workgroup's efforts could tie in.
- The initiative was born out of safety net clinics' CEOs asking Danny Avula (Director of Richmond and Henrico Health Districts) to work on projecting the safety net's capacity 5 to 10 years out given demographic changes, disease patterns, and possible changes to Medicaid coverage.
- Staff from Richmond and Henrico health districts partnered up with Capital Regional Collaborative, which already has a regional plan with several metrics in place
- In March, hosted a large stakeholder meeting (40-50 participants), including
 - All the safety net clinic CEOs
 - Hospital systems (VCU, Bon Secours, HCA, etc.)
 - Community services boards
 - Local foundations
- At the March meeting, the group highlighted several issues that they wanted to be addressed in order to help the safety net more effectively coordinate and to better meet demand, particularly with the potential for Medicaid expansion on the horizon. Examples of topics that were covered include:
 - Shared definition of what the region's geographical areas are
 - Shared definitions of different services so we can compare apples to apples across clinics
 - Eligibility/universal intake form
 - Specialty services – identifying more providers and figuring out how to “share services” between clinics
 - Access Now for referrals – recommended to add dental

- Workforce – what can we do to grow the pipeline of providers? Can we tag on with other workforce development initiatives in the region?
- Identify what the safety net’s current capacity is and what it will need to be down the road
- Project components: mapping and survey
 - Deanna shared a [Tableau map](#) of the Richmond region safety net clinics
 - The map is still in development and is intended to aid in decision-making for service providers about where to potentially send patients and planning for meeting service demand
 - It will also be used to project areas where specific services may be needed based on overlays such as poverty, insurance status, infant mortality, life expectancy, etc.
 - Soon they will be adding Virginia Coordinated Care (VCC) locations (25+) as well
 - The map will eventually be able to overlay census data and some health indicators, such as infant mortality; the idea is to help target services to where they are most needed
 - The map and questionnaire were sent out to the March meeting participants for comments
 - The survey will be developed by a workgroup of stakeholders, which will convene in late May/early June (exact date TBA)
 - The survey will mainly be used to assess capacity, eligibility, several of the components that your workgroup [safety net workgroup] has already started with your survey
 - We are still very early in the process
- Questions for Deanna
 - Sarah R.: Can you distinguish between services provided to kids vs. adults?
 - Not yet, I assume that will come up as we discuss the survey tool
 - Lauren: One of the things of interest to the safety net workgroup is referring partnerships between community-based social services agencies and safety net clinics. Regardless of whether or not we decide to align efforts with this initiative, I think that would remain an interest to the partners in this workgroup. But, I want to ask those here: is there already a mechanism for the safety net clinics to collect feedback from referring agencies?
 - Kerri: I am not sure; if so, I’ve not been a part of those conversations. Most of our referrals are hospital discharge cases – I’m not sure who else. I don’t think there is much feedback happening because a lot of people are referred to us who don’t meet our criteria. We do need some sort of safety net navigation system.
 - Ally: I am not sure either.
 - Lauren: It sounds like if it is happening, it’s not consistent among clinics.
 - Deanna: There is a lot of conversation right now around using No Wrong Door, but there is a cost to that.
- Discussion: Do we align with the RCHD/HHD/CRC project?
 - Lauren: I want to acknowledge that a lot of work has already taken place in this workgroup to develop a survey to assess the capacity of the safety net. How do you all feel about aligning with this new initiative?

- Consensus: Yes, we should embed the oral health questionnaire within the initiative with RCHD/HHD/CRC.

Next Steps

- Workgroup members will be invited to participate in meetings organized by Deanna and the other partners at RCHD and CRC. No date set yet.