

Report Card Workgroup Meeting
Tuesday, March 28, 2017 | 10:00 am – 12:00 pm

Desired Outcomes

- Feedback from workgroup members about the 2016 Report Card
- Discussion and shared understanding of opportunities to continue using the Report Card
- Workgroup members are informed about regional oral health activities, and their role in coordinating/aligning from the state level
- Workgroup members are informed about each other’s activities, including new data collection, initiatives, and partnerships
- Consensus on next steps for monitoring report card indicators and improving state-level data collection

Agenda

10:00 am - 10:15 am	Welcome & Introductions
10:15 am – 10:30 am	Feedback on 2016 Report Card
10:30 am - 10:45 am	Update on Regional Activities
10:45 am - 11:15 am	Partner Updates
11:15 am – 12:00 pm	Next Steps for Monitoring & State-Regional Alignment

Attendees

Beatriz Amberman	Lauren Gray	Tara Quinn
Jeanette Bowman	Dameien Harris	Brenden Rivenbark
Tamika Clark	Sarah Holland	Tricia Rodgers
Justin Crow	Heather Martin	Raja’a Satouri
Julie Duregger	Susan Moon	Linda Wilkinson
Pat Finnerty	Susan Motley	
Christina Gleason	Shillpa Naavaal	

.....
MEETING NOTES

Action Items

- All workgroup members – please share data (qualitative or quantitative) to support regional outreach, as well as info about existing collaboratives, convenings, or partnerships
- VaOHC staff will share Greater Richmond Oral Health Forum invitation soon – please share with others
- VaOHC staff will follow up on 211 referral system and how it is managed/updated - **individual service providers must contact 211 to be on list.**

Feedback on 2016 Report Card

Report Card Workgroup Meeting
Tuesday, March 28, 2017 | 10:00 am – 12:00 pm

- Free clinics were very responsive; used for funding purposes. VAFCC also took Report Card into account when reaffirming dental services as a priority in strategic plan.
- Sarah asked the group to share if they'd received any feedback about the lack of a safety net-specific measure
 - Challenge is that only 15 free clinics have dental, and 2 of those are closing.
 - Measurement is hard due to limited EHR adoption at clinics.
- Some folks have been shocked by how low dental coverage is among adults (38%).
- In Northern Virginia, most responses have been that people are glad this issue is being called attention to; since the regional convening in January, oral health is a topic at meetings where it wasn't typically mentioned before.
- Legislators say it's easy to understand and they can see the policy levers that might be pulled, but most want to know what it means for their districts
- Easy to read and pleasing to the eye.
- Early childhood groups monitoring these indicators as well.

Update on Regional Activities

- Lauren and Sarah gave overview of Report Card development and role of regional outreach, as well as a recap of the Northern Virginia convening in January.
 - 75 registrants, 50 attended – will continue meeting as a regional workgroup.
 - Looked at regionalized oral health data broken out by demographics and split attendees up into population groups to identify key priority areas.
 - Workgroup will receive backbone support from VaOHC to operationalize strategies within those priority areas.
 - Summary materials from the NOVA convening are available on our [website](#).
 - Tentative date for next regional convening (Greater Richmond): Monday, May 22. VaOHC will send an invitation and “commercial” to share with your networks
- Question: Have any of the regions identified specific policy or programmatic activities?
 - Still developing in NOVA; yet to see what will happen in other regions.
 - VaOHC is trying not to be too directive about the priorities each region chooses to work on or the structure of what activities they undertake.
 - Vision is to have regional coalitions across the state that are working independently but are still aligned.
- Question: How are providers reached? The Board of Dentistry could push out info about these efforts.
 - We've partnered closely with VDAF, DMAS, Dentaquest, local VDA chapters, and other state-level organizations to reach out to providers
 - Board of Dentistry would also be a good avenue
 - VCHI ACC mailing list could also share info
- VAFCC is working on their annual member survey now, and will provide to VaOHC for feedback on whether or not there are any questions we could add to improve the data collected from member clinics

Report Card Workgroup Meeting
Tuesday, March 28, 2017 | 10:00 am – 12:00 pm

- VaOHC is in need of help identifying data on community or regional demographics, health equity, services, health comorbidities (e.g., diabetes, heart disease, smoking, preterm birth), and qualitative info like patient stories.
- VaOHC also needs assistance identifying regional initiatives (i.e., collaboratives, convenings, partnerships) that are already in existence; don't want to reinvent the wheel.

Partner Updates

- Attendees shared updates on their respective activities around data collection or other efforts related to the Report Card
- VDH surveys
 - Head Start Basic Screening Survey in progress; children under age 5 in Head Start, open-mouth survey of 2,750 children from 53 sites;
 - WIC survey for preg women and oral health. Second of a three year survey, 500 women statewide
 - WIC Questionnaire –for the second year, Natalie Pennywell in the WIC office is leading a survey with 600 pregnant women statewide. The data from the last survey includes oral health and diabetes demographics (sample survey questions were shared at the meeting). Analysis should be done by August; hoping to be able to aggregate by zip code.
- Under the Office of Integrated Health (OIH) at DBHDS, the Health Support Network (HSN) a state-based infrastructure is working to ensure appropriate quality supports toward barrier-free, community integrated healthcare for people with intellectual and developmental disabilities. Their work, in line with the DOJ settlement with Virginia, has several initiatives focused on increasing access to dental care for individuals with special needs:
 - Fixed rate pilot project providing basic dentistry for individuals with IDD and provides technical assistance. This pilot program is currently operational in Health Planning Regions (HPR) 2 & 4 and is in the planning stages in other regions. Some data may be available within the next 3-6 months.
 - A moderate sedation dentistry pilot program that remains in the early stages of operation in HPR2.
 - A Mobile Dentistry program that is in development that will be utilizing mobile dental units formerly operated by the Virginia Department of Health. The pilot plans to provide education and some clinical services with a focus on remote areas. The team hopes to leverage the remote supervision hygienists as much as possible. The Office of integrated Health hopes to have some data to share in the next 3 – 6 months!
 - Collaboration with Kami Piscitelli at VDH and VaOHC to bring Oral Health education to direct care givers and dental professionals in all regions of the state. The Oral Health Care curriculum utilizes a “train the trainer model” and focuses on the support skills Direct Support Professionals need to assist individuals with IDD with their daily oral hygiene. A Special Needs Dentistry Training for Dental Professionals is a CEU program that provides for an in depth discussion on the dental needs of patients with special needs. Grant funds obtained by Kami for expanded oral health education programs have

Report Card Workgroup Meeting
Tuesday, March 28, 2017 | 10:00 am – 12:00 pm

increased the opportunities to offer these programs. Kami the DBHDS team are willing to travel anywhere if needed.

- VDH Office of Health Equity – Dental HPSA data standardization still ongoing at HRSA, should be complete by July. This will allow us to do comparisons to the nation. VDH OHE is also working on hiring a health economist to help them with database project to synthesize workforce data (DHP licensee data, National Provider Identifier #s [NPI]), Medicaid claims data, HPSA designations, and APCD data.
- Virginia Dental Hygienists Association (VDHA) is gathering anecdotal information from members about best practices and barriers to implementation of the new remote supervision regs (these are “fast tracked” for implementation within 200 days). A lot of RDHs don’t know about the scope of services they can provide, such as fluoride varnish; there’s a perception that only pediatrician offices do that – would like the board of dentistry to provide guidance document to educate RDHs.
- VCU School of Dentistry – piloting an integration model with home visitors in the pediatric unit. Also looking at electronic dental records (EDRs) to examine tobacco cessation and systemic disease among VCU patient population.
- Question: How much of this is making it into the dental school curriculum?
 - Some recent issues like opioid prescribing have made it into the curriculum; not sure about the dental hygiene side.
- VCHI is working on a scorecard for Virginia health care reforms; e.g., progress toward implementing value-based payment arrangements and care delivery models.
- The group discussed the use of the 211 referral system to help boost some of the utilization-related measures (i.e., pregnant women D+ for dental visits); does not seem to be working optimally or regularly updated. Question posed for follow-up: How is 211 updated?

Action Items

- All workgroup members – please share data (qualitative or quantitative) to support regional outreach, as well as info about existing collaboratives, convenings, or partnerships
- VaOHC staff will share Greater Richmond Oral Health Forum invitation soon – please share with others
- VaOHC staff will follow up on 211 referral system and how it is managed/updated – **individual service providers must contact 211 to be on list.**

NEXT MEETING

Tuesday, September 26, 2017
10:00 am – 12:00 pm
VaOHC Offices