


NOVA Oral Health Alliance Structure

Last update: August 9, 2018

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| NOVA Oral Health Oral Health Alliance | |
| When: 2 full alliances meetings per year at varying locations | |
| <ul style="list-style-type: none">● Thursday, January 11, 2018● Monday, May 14, 2018 | |
| Mission statement: Improve the oral health of Northern Virginia residents by | |
| <ul style="list-style-type: none">● Cultivating engaged and informed patients and providers, and● Breaking down barriers to oral health care accessibility and affordability. | |
| Objectives: | |
| <ul style="list-style-type: none">● Learn together and share information● Partner development● Advance public awareness and community engagement | |
| WORKGROUPS | |
| Champions work with VaOHC staff on meeting agendas and facilitating meetings | |
| Adult Oral Health Subcommittee Champions: [Vacant] When: Bimonthly meetings/calls <ul style="list-style-type: none">● First Tuesdays, 2 pm - 4 pm● April 3, 2018● June 5, 2018● August 7, 2018● October 2, 2018● December 4, 2018 Purpose: Improve oral health data collection, provider and patient education, policies/programs affecting access to and utilization of comprehensive dental care among NOVA adults. | Children Oral Health Subcommittee Champions: Melissa DeAngelo When: Bimonthly meetings/calls <ul style="list-style-type: none">● Second Fridays, 2:00 pm - 3:30 pm● March 15, 2018● May 11, 2018● July 13, 2018● September 14, 2018● December 14, 2018 Purpose: Improve oral health data collection, provider and patient education, policies/programs affecting access to and utilization of comprehensive dental care among NOVA children. |
|  VaOHC Backbone Support of Steering Committee & Subcommittees | |
| <ul style="list-style-type: none">● Roles = convener, facilitator, topical expert● Coordinate meeting planning and logistics for full steering committee and subcommittees● Provide resources and tools to support alliances and workgroups● Link steering committee and subcommittees to state partners | |

Northern Virginia Oral Health Alliance Work Plan 2018

January 1, 2018 - December 31, 2018

Last update: 08/15/2018

Alliance

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| Goal | Increase public awareness and engagement around the issue of oral health and health equity in the NOVA region. |
| Immediate Outcomes | More informed alliance members New partners engaged tackling different social determinants of oral health Local and state officials more aware of oral health status of vulnerable populations, barriers to care accessibility and delivery, and opportunities to collaboratively improve oral health in NOVA |
| Strategies | Share advocacy messages, invite new partners to convenings, contribute information and resources, provide guidance and feedback on workgroup activities |

| Action Steps | Status | Completion Date | Who's Responsible |
|---|-------------|---|--------------------------|
| 1. Recruit participants from various sectors to alliance convenings. | In progress | January 11, 2018 & May 14, 2018, future dates TBD | Lauren, Alliance members |
| 2. Convene alliance members 2-3 times annually to share information and resources, coordinate efforts, and learn from successful applications of oral health integration and system change. | In progress | January 11, 2018 & May 14, 2018, future dates TBD | Lauren |
| 3. Identify success stories to highlight at alliance convenings (or facility tours) and the opportunities to replicate best practices at alliance convenings. | In progress | January 11, 2018 & May 14, 2018, future dates TBD | Lauren |

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| 4. Showcase new oral health data collection specific to NOVA region (e.g., VDH survey data new analyses, NVDS survey, dental home data from Head Start programs) | In progress | January 11, 2018 & May 14, 2018, future dates TBD | Lauren |
| 5. Invite new partners to participate in workgroups. | In progress | January 11, 2018 & May 14, 2018, future dates TBD | Lauren, Alliance members |

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Alliance, cont.

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| Goal | Increase awareness and promote solutions for oral care needs in Northern VA. |
| Immediate Outcomes | Local and state decision-makers more aware of oral health status of vulnerable populations, barriers to care accessibility and delivery, and opportunities to collaboratively improve oral health in NOVA. Local and state decision-makers incorporate oral health into policy, legislation, and/or program design. |
| Strategies | Utilize community dental resource directory (in progress by Older Adult Oral Health Workgroup) and list of gaps in care to understand why gaps exist Directly engage local and state decision-makers in meetings, presentations, and other forums to educate about the issue and lift up community members' experiences with dental care access. |

| Action Steps | Timeline | Completion Date | Who's Responsible |
|---|-------------|---|--------------------------|
| <p>1. Monitor and advocate for state-level legislative proposals to add an adult dental benefit in Medicaid.</p> <ul style="list-style-type: none"> • VaOHC will ask NOVA organizations to sign a letter to the Governor and Secretary of Health and Human Resources about the importance of adding a comprehensive adult dental benefit in Medicaid. • Other state-level advocacy opportunities (such as lobby day) will be shared by VaOHC on an ongoing basis. | In progress | Next General Assembly session (January-February 2019) | Lauren, Alliance members |

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| <p>2. Develop online communications, presentations to groups, schedule meetings with policymakers (local and state), give testimony at hearings.</p> <ul style="list-style-type: none"> • Tricia is participating in a meeting of the Alexandria City Council on Thurs., 8/16 to request their support for comprehensive adult dental benefits in Medicaid. • VaOHC has developed a one-page fact sheet about the need for comprehensive adult dental benefits in Medicaid and talking points, customized to the locality or legislator. • VaOHC and workgroup members are coordinating home office visits with legislators, and an event with Sen. Barker and Del. Sickles for September/October. | <p>In progress</p> | <p>December 15, 2018</p> | <p>Lauren, Alliance members</p> |
| <p>3. Identify resources for presentations (videos, ppt, calendar of dental-related events)</p> <ul style="list-style-type: none"> • John C. Burr Foundation (Betty Peebles) working on a documentary showing effects of poor access to dental care across the lifespan | <p>In progress</p> | <p>December 15, 2018</p> | <p>Lauren, Betty, Alliance members</p> |
| <p>4. Visit programs to learn about what they do and their unaddressed needs.</p> | <p>Not started</p> | <p>December 15, 2018</p> | <p>Lauren, Alliance members</p> |
| <p>5. Attend regional meetings, conferences and forums on dental care.</p> | <p>Not started</p> | <p>December 15, 2018</p> | <p>Lauren, Alliance members</p> |

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Older Adult Oral Health Workgroup

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| Goal | Identify and address the clinical and non-clinical barriers to delivering dental care to older adults residing in community settings and in LTC facilities. |
| Immediate Outcomes | Results of dental provider survey Utilize local data about clinical and non-clinical barriers to delivering dental care to older adults to develop and implement a communications |
| Strategies | NVDS dental provider survey, communications plan to share results |

| Action Steps | Status | Completion Date | Who's Responsible |
|---|------------|-----------------|--------------------------------------|
| 1. Determine survey proposal for NVDS: purpose, questions, format, method | Complete | June 12, 2018 | Connie, Lynn, Pierre, Tom F., Tricia |
| 2. VaOHC create survey monkey & NVDS distribute survey monkey link to members | Incomplete | June 5, 2018 | Lauren & Cathy |
| 3. Analyze survey results and share with Data Group | Incomplete | July 5, 2018 | Lauren, Data group |
| 4. Develop short-term communications plan to disseminate results | Incomplete | August 7, 2018 | Data group |
| 5. Implement communications plan | Incomplete | October 2, 2018 | Data group |

NVDS opted not to collaborate on the provider survey. This project is being tabled for now; shifting focus to engaging long-term care community, AAAs, local and state legislators.

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Older Adult Oral Health Workgroup, cont.

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| Goal | Implement collaborative partnerships to improve access to care for older adults. |
| Immediate Outcomes | Protocol developed for categorizing dental referrals for older adult patients Ability to highlight successful practices, replicate across various medical-dental settings serving older adults |
| Strategies | Pilot protocol for categorizing dental referrals from CHCN to NVDC, communications plan to share results |

| Action Steps | Status | Completion Date | Who's Responsible |
|---|------------|-------------------|--------------------------|
| 1. Develop protocol for medical-dental assessment and referral practices. | Incomplete | April 3, 2018 | Lynn, Tom W. |
| 2. Develop processes to test protocol for referrals between CHCN to NVDC. | Incomplete | May 5, 2018 | Lynn, Tom W. |
| 3. Implement pilot of protocol between CHCN and NVDC. | Incomplete | July 15, 2018 | Lynn, Tom W. |
| 4. Analyze results of pilot and share with data group. | Incomplete | August 15, 2018 | Lynn, Tom W., Data group |
| 5. Develop and implement communications plan to disseminate results. | Incomplete | November 15, 2018 | Data group |

NOVA Dental Clinic already utilizes protocols for medical-dental assessment and referral with CHCN. The action steps and outcomes need to be revised.

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Older Adult Oral Health Workgroup, cont.

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| Goal | Increase awareness among service providers, the older adult population of available dental resources and gaps in resources. |
| Immediate Outcomes | Community dental resource directory of providers serving older adults with eligibility criteria, clinic information Gaps in services identified and action plan developed to advocate for enhanced service coordination and coverage policies |
| Strategies | Develop community dental resource directory, develop list of gaps in resources, develop an action plan to close gaps |

| Action Steps | Status | Completion Date | Who's Responsible |
|--|-------------|-----------------|-------------------|
| 1. Finalize community dental resource guide. | In progress | October 2, 2018 | Allen |
| 2. Choose a home for the dental resource guide (e.g., online, print, etc.) and finalize the format. <ul style="list-style-type: none"> Allen planning to reach out to NOVA Scripts Central | In progress | October 2, 2018 | Allen |
| 3. Identify a) opportunities to improve service coordination, and b) gaps in service; and develop recommendations for agencies/policymakers to address those gaps. <ul style="list-style-type: none"> Tricia is reaching out to long-term care coordinators in Alexandria as a first step | In progress | October 2, 2018 | Tricia |

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| 4. Convene service providers to share recommendations and develop an action plan to address opportunities and gaps. | Not started | TBD | Lauren, Tricia, Older Adult Workgroup Members |
| 5. Arrange tour(s) of service provider(s) who are excelling at delivering dental care to older adults (to coincide with alliance meeting). | Not started | TBD | Lauren, Tricia, Older Adult Workgroup Members |

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Children’s Oral Health Workgroup

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| Goal | Increase dental home referrals and oral health integration practices by pediatric medical providers. |
| Immediate Outcomes | New pediatric medical partners engaged. More NOVA children have a dental home. More pediatric offices serving a high proportion of Medicaid-enrolled kids are integrating oral health into their practices. |
| Strategies | Identify top 5 pediatric practices in each locality of NOVA region who serve the most Medicaid-enrolled children. Outreach to pediatric offices to determine their practices for dental referral, oral health assessment/screening, fluoride varnish application, and anticipatory guidance. Identify resources for individual pediatric offices to utilize to enhance their dental referrals and integration efforts. Follow up with pediatric offices to identify what worked, what didn’t, and how many children got into a dental home. |

| Action Steps | Status | Completion Date | Who’s Responsible |
|---|----------|-----------------|-------------------|
| 1. Submit FOIA request to DMAS for data on top five pediatric practices from each locality serving the most children in Medicaid. | Complete | May 11, 2018 | Andrea, Lauren |
| 2. Identify outreach plan for pediatric practices in each locality. | Complete | June 15, 2018 | Workgroup |

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| 3. Perform assessment of offices' current practices and needs, and provide resources. | Not started | September 15, 2018 | Workgroup |
| 4. Follow up with pediatric offices to see whether or not they sustained new practices. | Not started | December 31, 2018 | Workgroup |

Children's Oral Health Workgroup, cont.

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| Goal | Increase follow-up care from initial dental visit. |
| Immediate Outcomes | More NOVA children have a dental home. Barriers to obtaining a regular dental home are identified (e.g., transportation, childcare, eligibility requirements, types of services offered). Where barriers are identified, partners are engaged to address those barriers. |
| Strategies | Work within programs to identify the children with most urgent dental care needs, ensure initial consultation and follow-up by dentist. Work with pediatric practices that are completing dental referrals to ensure that referred children are going to initial appointments and have any follow-up treatment scheduled. |

| Action Steps | Status | Completion Date | Who's Responsible |
|--|-------------|--------------------|-------------------|
| 1. Follow up with pediatric offices regarding their patients' dental referrals. | Not started | September 30, 2018 | Workgroup |
| 2. For children in Head Start/Early Head Start, work with pediatric practices on your referral lists to begin integrating oral health. Follow-up with dental providers | In progress | September 30, 2018 | Workgroup |

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| for highest-need children to ensure they receive treatment. | | | |
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